



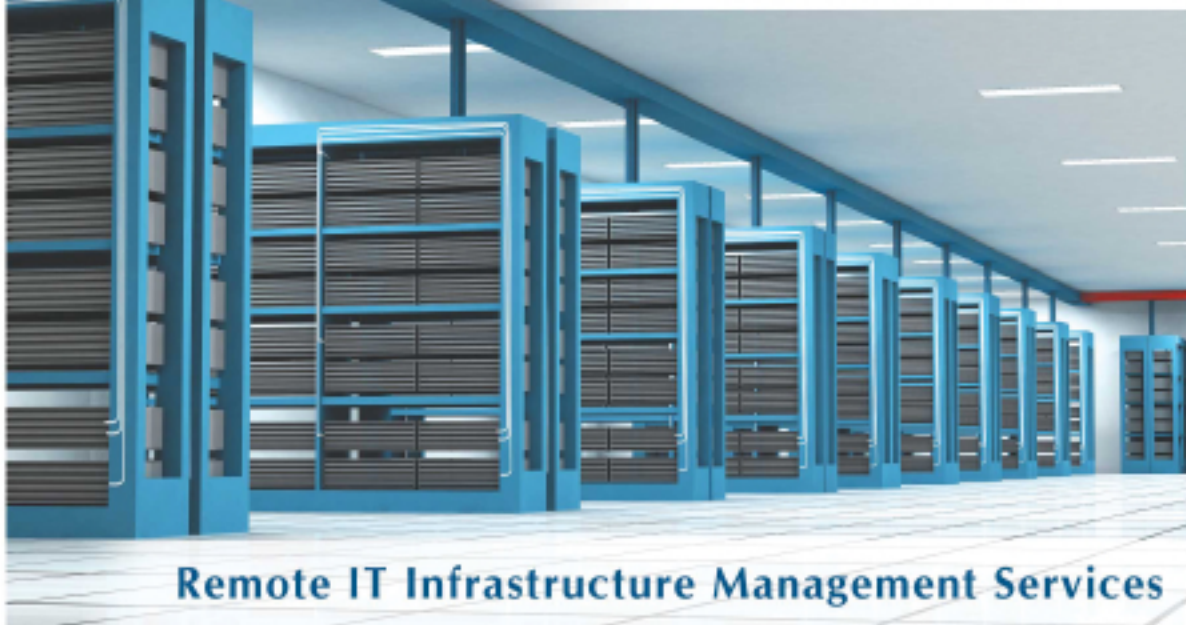
Serving beyond boundaries...
Making distances insignificant



SUPPORT FOR:

Remote Monitoring
Server Administration
Virtualization
Cloud Computing & Storage
Web Servers
Databases & Applications
Small Business Server (SBS)
Sharepoint Services
Microsoft BPOS
Microsoft Dynamics CRM
WordPress Site
Management
CMS Support
Network Protection

RELIABLE PARTNER TO MANAGE YOUR IT RESOURCES



Remote IT Infrastructure Management Services



Offering solutions and services to design, build and manage your IT infrastructure to ensure high availability at the same time reduce TCO and increase ROI.

INDUSTRIES

- Data Centers/NOC's
- ISPs
- Soho & SMBs
- Webhosting Firms

WHY VELAN?

- ISO 9001:2008
- Proven Track Record
- Reliable Service
- 24/7/365 Tech Support
- Short Response Time
- Quick Resolution
- Operational Efficiency
- Cost Effective

SERVICE OFFERINGS

- Data Center Operations & Helpdesk
- Network & Server Management
- Desktop Management
- Storage Management
- Security Management
- Application Management
- Patch Management
- End User Support
- Hosting Support

BUSINESS MODELS

- 24/7 Phone Support
- Pro-active Server Management
- Hourly Server Management
- Monthly Server Management
- Server Optimization Service
- Dedicated Resources
- Shared Resources
- Ticket Based Support

VALUES DELIVERED

- High Availability of Resources
- Proactive Maintenance
- Resolution of Root Cause
- In-depth Knowledge
- Best Practices

